

UNIVERIS®

Consulting Services

Maximize the business and technology value of your Univeris solution



Optimizing the Way You Do Business

Even though your Univeris solution may be running smoothly, your IT environment is constantly changing. To keep your application in tip-top condition, you should consider our Consulting Services offerings.

Univeris Consulting Services assess the current state of your Univeris solution by identifying critical performance, security issues, and configuration problems. Our Univeris Service Experts will make their assessment based on best practices to adjust and improve performance, increase the effectiveness of the Univeris implementation, and offer recommendations to further enhance your solution.

Get critical strategic insight into your Univeris solution so you can feel confident that you are getting the most out of your investment

Consulting Services Highlights



Review expectations and goals of the Univeris solution versus your current state



Validate configuration, use cases, and solution environments



Recommend strategies and options to extend and enhance existing implementations



Present recommendations for improvement and optimization

It All Starts with a HealthCheck Assessment

At Univeris, we are committed to your success. Your success is our success. To ensure that your Univeris applications are always running optimally, we recommend starting with our HealthCheck Assessment.

During your HealthCheck, our Univeris SME will set a baseline and check your solution's current state architecture, installation, configuration database, and implementation performance. You will receive a summarized written report that provides an overview of the checks performed with recommendations on how to improve and optimize performance. This will help you enhance the value of your investment through process and technology improvements.



How it Works

After signing up for a HealthCheck, we begin with a review of your expectations and goals for our solution and compare it to your current implemented state. We then conduct a validation for the configuration, use cases, and solution environments to determine how the current state machine matches your solution goals.

After the configuration is evaluated, we provide recommended strategies and options to extend or enhance your current state with a document report prioritizing recommendations for improving the current Univeris implementation, process, and technology improvements. Our HealthCheck Report will highlight areas requiring immediate attention as well as specific, detailed recommendations for improvements/changes that will deliver a more optimally configured solution. Once completed, we recommend performing an annual HealthCheck tune-up to align with your business initiatives.

Additional Consulting Services

We are always here to help you with fine-tuning your software performance after your initial HealthCheck Assessment. We offer a variety of other Consulting Services that focus on optimization and can rectify problems that were identified in your HealthCheck Report.

Additional Consulting Service offerings include:

■ Flex Migration Readiness Assessment

Flex is our cloud offering which is managed by Univeris. We specifically tailor the technical footprint and environments to suit your business and user needs while still allowing you to run your business as you require.

Our SMEs will evaluate your existing IT infrastructure, Business processes, Technical integrations, and EWMS settings and will provide a comprehensive Flex migration roadmap spanning people, processes, and technology.

■ Cloud Migration Readiness/Assessment

Cloud migration and modernization is a continuous process that involves significant organizational change management spanning people, processes, and technology.

Our SMEs will evaluate your existing IT infrastructure and business processes and produces an analysis on the cost-benefit, security, and risk factors associated with migrating to the cloud. The Univeris Cloud Migration Assessment service helps companies discover, map, and evaluate their cloud migration strategies.

■ EWMS Application Review

Get the most out of your investment. Univeris can fine tune your Database, review Job Schedules, and complete Data Integrity assessments to ensure your end users are getting the best performance out of your application.

Our SMEs will analyze the business data to identify data quality issues that may affect business operations. We will analyze the key database technical performance indicators to make sure they are in optimal condition and ensure that the hardware is not overloaded thereby making sure that you get the best possible performance from EWMS.

■ Business Adoption Optimization

Understanding the full capabilities of EWMS can be challenging. The Enterprise Application has many functions and features which can enhance business adoption, provide alternative solutions and options to optimize the overall value.

Our SMEs will evaluate and prepare recommendations to optimize the function set and provide users with the right solutions and workflow that will drive user adoption.

How You Benefit

Increased Performance

- Expand system performance to support continued return on investment and business value from the implemented Univeris solution
- Achieve greater system productivity with increased throughput and response time
- Align your current Univeris solution implementation with current best practices and changes to your organization's business and technical requirements

Reduced Costs

- Improve operational efficiencies and reduce administrative overhead

Improved Customer Experience

- Give your customers the best CX by optimizing performance

Better Scalability to Support Strategic Growth

- Ensure scalability for projected growth and system architecture enhancement needs
- Build a roadmap for upgrades and new module/product enhancements
- Identify new requirements by planning for the future



For more information
or if you are interested
in learning more about
our Consulting
Services, please
contact us at
services@univeris.com



“ Our HealthCheck Assessment proved invaluable for us as it identified problem areas which we didn't even know we had. Fortunately, we were able to quickly resolve these issues to get optimal performance from our Univeris solution. Our software now runs smoothly and we are able to give our clients the best customer experience possible. ”

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 univeris.com

 services@univeris.com

 +1 416 979 3700